

HealthOne – For General Practitioners and Nurses

Any GP access related problems, please call your regional IT Helpdesk

HealthOne Access Rules – General Practice

HealthOne is designed for use at the point of contact with the patient. Consequently the Access Audit Process looks for a patient encounter. HealthOne can be accessed for

- Enrolled Patients – as required
- Casual Patients – 48 hours before the consultation, and up to 2 weeks afterwards

Access outside the enrolled/casual window could result in the user being asked to verify the reason for access.

Accessing HealthOne



- To access HealthOne the patient must be active on the MedTech palette. To view the active Medtech patient in HealthOne click on the HealthOne icon above or navigate through Medtech - Utilities\Pegasus – HealthOne
- A login screen like the one below will be presented. Enter your userid and password to gain access to HealthOne.

- As a user accessing HealthOne you will be prompted to log in on first use each and every day or when the HealthOne is closed and re-launched.

The Dynamic Patient Summary

- The dynamic patient summary lists the Demographics, Encounters, Clinical Documents and Lab Results for the selected patient
- Within the encounter list the following icons provide a live link back to the interim/finalised clinical document associated to the encounter

Admit Date	Discharge Date	TYPE	Clinician	Specialty	Work/ Clinic	Encounter Number
28-Oct-2010	23-Nov-2010	OP	CAROLINE COUSINS	CHC_RESPIRATORY	CRHCCC	2119736
08-Oct-2010	15-Oct-2010	IP	DRENNAH/KINGH/LAVAC	CHC_RESPIRATORY	WQDS	2107367
27-Oct-2010	08-Oct-2010	ED	EPTON/LARG/THORLEY	CHC_EMERGENCY	EMG	C1006158
30-Sep-2010	04-Oct-2010	IP	DRENNAH/KINGH/LAVAC	CHC_RESPIRATORY	WQDS	2103062
29-Sep-2010	30-Sep-2010	ED	DRENNAH/KINGH/LAVAC	CHC_EMERGENCY	EMG	C10064216

The Clinical Document Viewer (CDV):

- The clinical document viewer (CDV Tree) provides a view of the patients Clinical Documentation, ECG Results, Imported Documentation and Lab/Radiology Results. Below is an example of what the clinical document viewer may look like:

Clinical Documents

Showing All

Group By Category Sort By Date

Dynamic Patient Summary

- ▶ Clinical Notes (68)
- ▶ ECG (20)
- ▶ Imported (1)
- ▶ Lab Results (1)

- The way in which the CDV displays items can be modified by the user. The clinical document viewer can be displayed using one of the sort methods below however the category view is the default.

Category

- Date
- Service
- Author
- Consultant For
- Document Date Order
- Encounter Number
- Operation Date

Category Menus

- Each category menu navigates you to patient specific clinical information.

Clinical Docs

- The Clinical Documents category menu will display the Dynamic Patient Summary which contains access to the following:
- Patient Demographics
- National Medical Warnings
- Patient Notes – Oncology
- Encounter List
- Clinical Document Viewer

- If you see the message “Some items are not shown due to privacy restrictions - Break Privacy Seal” above the document tree, then this would indicate that there are mental health documents which will only become visible in the document tree once the user has sought consent and broken the privacy seal. The documents that will appear may be one or more of the following within the Mental Health category:

