

# Voucher Programme

A programme by **WellSouth**



Last Updated 24/01/2024

## Intended Purpose

The WellSouth Voucher programme targets Māori, Pacific and other high-risk populations, although available to anyone in need. It is strictly for patients who are unable to pay, and without the voucher would not visit their GP/Practice Nurse. It cannot be used to assist with any existing practice debts.

## Eligibility

- Available for anyone in need with a voucher.
- All vouchers must be signed by the issuer, unless generated electronically by WellSouth.
- Vouchers must be used within 7 days of issue, however WellSouth can re-issue if not claimed.

*The practice is encouraged to discuss payment plans or other options for reduced cost healthcare for future visits.*

## Key Information

- Priority patients are eligible for one voucher every six months.
- The GP voucher can be used for a standard consultation with the GP or nurse up to the maximum value of \$19.50.
- Pharmacy vouchers issued are no longer to be claimed (this includes non-subsidised medications), as free prescriptions commenced in July 2023.
- Any practice issuing or claiming a voucher are required to follow the [terms and conditions](#).

## Claiming

Claiming is via the WellSouth PHN portal.

Voucher Programme	New Claim	Referred by Call Centre: <input type="text"/>
		Expires: <input type="text"/>

## Service codes for your PMS

Please set these up prior to using the programme.

Code	Amount (incl. GST)	Description
WSVP1	\$19.50	GP Voucher

## Payment Rates (excl. GST)

\$ 16.96 + GST GP Voucher

## Can a co-payment be charged?

No co-payment can be charged to a patient with a Community Services Card (CSC). Non-CSC holders can be charged the remainder of the standard consult fee.

## When does the claim need to be completed?

Claiming must be completed within 7 days otherwise it disappears from the WellSouth portal.

*If your PMS is aligned to the WellSouth Clinical BCTIs, please contact [practicenetwork@wellsouth.org.nz](mailto:practicenetwork@wellsouth.org.nz) with your new Account Internal ID.*

For further information regarding this programme please contact [practicenetwork@wellsouth.org.nz](mailto:practicenetwork@wellsouth.org.nz) or your Primary Care Relationship Manager.